iPARTS™

ONLINE PARTS ACCESS ANYTIME =

Exclusively Available through Raymond, the *iParts* system is a web based interactive system that provides real-time truck information. The search abilities in *iParts* allow you to find information about your trucks by model name or serial number to ensure you can find the proper parts for your trucks.

A truck specific bill of materials enables a full listing of parts to be shown for your trucks. Service bulletins are also available on *iParts* to show all information pertaining to the components of your forklifts.

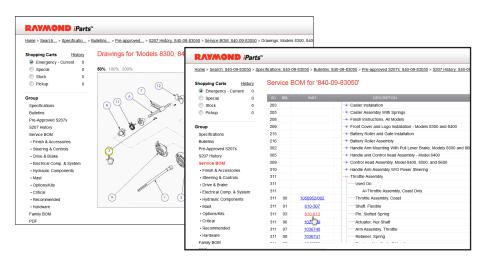
iParts Provides One Stop Shopping for both *Raymond Parts*[™] and *DuraSource*[®] for every make and model and any other material handling item - we can get anything you request. Access to parts information and ordering is available 24/7. Our centralized ordering system makes it easy to order the parts you need and be sure that all of your locations are receiving consistent information. All of this plus the ability to view shopping cart order histories is available.

Whether you need parts for an electric truck or an I/C truck, tools for your service technicians or cleaning products to make sure your facility remains spotless, *iParts* has all the information about your material handling products to meet all of your business needs. **Exceeding customer expectations isn't just our mission, it's our goal.**





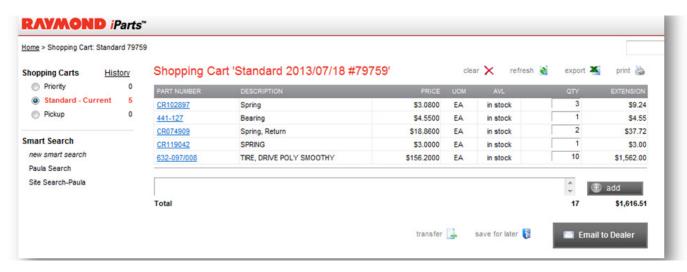
WHAT WE OFFER A COMPLETE SOLUTION





Part Image Diagram Display - clicking on one of the callouts, will return to the Service Bill of Materials (BOM) list.

Service BOM including a
Critical and Recommended
Spares Parts List.



The Customer Shopping Cart on *iParts* as shown with ability to email orders to your servicing dealer. Special requests for products may be noted here.

For more information about iParts, or to sign-up, contact your local Raymond Sales and Service Center.

The Raymond Corporation 6650 Kirkville Road East Syracuse, NY 13057-9520 Phone 315-463-5000 Fax 315-463-0053 www.raymondparts.com Due to continuous product improvement, specifications are subject to change without notice. Raymond, Raymond Parts, iParts and DuraSource are U.S. trademarks of The Raymond Corporation. All other brand and product names are trademarks or registered trademarks of their respective companies.

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